

February 2005 Newsletter



We are proud to be a founding member of a new and exciting Association that was formed to benefit the physicians we serve. The Electronic Health Record Vendor Association (EHRVA) was recently established to help with the evolution of Electronic Health Records (EHR), as well as assist the Federal Government, and President Bush, push through initiatives related to the standardization of medical records. It is the goal of EHRVA's membership to participate in this process.

EHRVA is composed of several companies that develop Electronic Health Records at the hospital and physician levels. Our Association is interested in providing input that will help expedite the implementation of EHR, while trying not to dictate what physicians want our EHR systems to do.



Featured Practice Management Interfaces

ClaimGear

ClaimGear can save you hours each week by automating e-billing, claim tracking, scheduling, electronic remittance, eligibility, and other practice management and billing tasks. Our userfriendly features and functions make it quick and easy for your entire office staff to learn and utilize ClaimGear on a regular basis.



NueMD by Nuesoft Technologies

NueMD(tm) is a full-featured physician practice management solution. Features include billing and scheduling, automated appointment reminders, online claims and statement processing, online eligibility verification, and robust reporting and analytical tools. NueMD is Mac & PC compatible and is accessible from home or on the road.

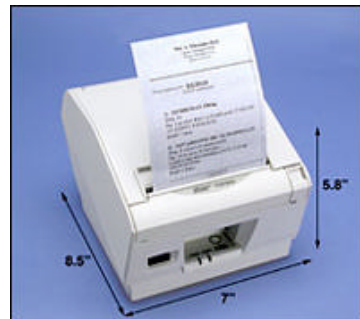
[See the 40+ practice management interfaces](#)

New Offerings

Prescription Printers

Having taken the leap into the world of Electronic Health Records, many of our physicians are looking for new ways to make their office more efficient. One of the latest trends is automating the prescription writing/reading process by both doctors' offices and pharmacies.

Developed by Star Micronics, the TSP800 printer is faster and cleaner than your typical inkjet printer. Utilizing a thermal print head and specialized prescription paper (that can be ordered



according to state prescription specifications), the TSP800 can print secure and legible prescriptions in a matter of seconds.

Instant Medical History - Now Available

The interface between Charting Plus and [Instant Medical History](#) (IMH) is now available with the release of Charting Plus 4.5.

IMH is application software that allows patients to enter their own medical information that falls into the history and "chief complaint" sections of Charting Plus. IMH is designed to reduce the amount of time needed to interview a patient and record their responses.

When patients arrive for an appointment they can be taken into a private room or exam room where they can first, enter their personal information, and then move to a series of questions related to the patient's complaint. Based on the patient's answers, the system will either generate more questions or complete the process.

Upon completion, the patient's information will be imported into Charting Plus. To achieve this, simply select IMH in the list of interfaces that appears in Charting Plus and configure the path where IMH stores its output

Object Navigator

Be sure to check out our newest customization tool, "Object Navigator". This utility will assist you in navigating Object Explorer more efficiently. And for those that are comfortable with the current Object Explorer functionality, you have this option as well. For more information, please search for "Object Navigator" in the Charting Plus Help utility.

Help with Synchronization

Our documentation for setting up synchronization has been refined for initial setup. Please review if you are setting up the synchronization module on your system.

[Synchronization Setup](#)

Charting Plus FAQ's and Program Tips

Don't forget to take advantage of these great articles written up by our trainers, specifically to cover powerful functionality that is sure to make your charting process more efficient and effective. This new section is for clients only. Like the Downloads it is password protected on our site. If you have registered in the client database, you may simply click this link - [FAQ's](#). If you have not registered for the site, you will either have to register using the preliminary username and password that was e-mailed to you - ([Click here to register](#)) or contact [support](#) to receive the preliminary login.

[View Charting Plus FAQ's and Program Tips](#)

This month:

- Assigning patients to exam rooms
- Co-signing notes
- Synchronization Setup
- New Options for Batch Printing
- Letterhead with Graphics

What We've Done and What's Ahead

Whenever we begin the process of releasing the new version of Charting Plus, I am always taken aback at how much we've done and how fast the previous year flew by. Charting Plus grew by leaps and bounds in 2004 and we have even more in store for 2005.

Below is a compiled list of the new features we released in Charting Plus Version 4.4. This list can also be viewed in the Update Details section of the Charting Plus Program Guide (press F1 or click the Help icon when signed into Charting Plus). Whenever a new build is released, an update details entry is made in the Program Guide and is linked to the instructions on how to operate the new feature(s).

Build 1

- Added functionality to provide existing users with updated content
- Added Problem List functionality
- The Script Updater give you the ability to nest prescription refills under the original prescription to clean up the Front Screen view
- Added the ability to rename patient instructions, referral letters and patient letters
- Free text in allergies, social history, family history, past medical history (PMH) and past surgical history (PSH)
- Date of birth is now displayed in the find patient dialog.
- Added the ability to view the Front Screen in read-only view while working in the Lab Results dialog

Build 2

- Patient name and chart number now appear on printed growth charts generated from Charting Plus
- Patient Merge utility
- Added the ability to search for patients by their date of birth
- Functionality was added to be able to search for patients by status in Practice Panorama
- Multiple referral letters (carbon copies) can now be completed; each bearing the appropriate listing below the salutation of the letter
- Added multi-page scanning functionality; multiple page documents may be saved as PDF or TIF files while single page documents may be saved as JPG, PNG, PDF or TIF files.
- Added ability to launch an external application/program from within Charting Plus
- Charting Plus Welch Allyn Vital Signs capturing equipment
- When free text is entered in histories, it now shows in parenthesis next to the history choice; to edit just double-click the history with free text and the free text dialog will launch again
- Two new macros were added to accommodate Florida Rx law; these macros will have to be added to the Rx layout by the user if they choose to implement them
 - [cdatetext] will display and save the date as *May 12, 2004* instead of *05/12/2004*
 - [rx-dispensetext] will list the dosage in text as well as numerically: *50 tablets* will become *50 (fifty) tablets*
- A user setting has been added to allow the definition of the default setting for units in the Billing Wizard; by default, units have no value set. The user may define anything from no value to 0-9 units.
- Changed the patient specific functionality in MediMessenger so that the patient's name would be displayed to the recipient as well as the sender

Build 4

- In Practice Desktop you can now filter incomplete notes by user
- Interface with MidMark Spirometry and ECG is now complete and integrated in Charting Plus.
- Linked Object functionality has been added to allow the automatic launch of specified objects when an object or object choice is selected.
- We are now using a comma to separate the choices that a patient admits and denies in Social History. The default choices in the Social History container are short phrases, not sentences, so the comma will make the produced text more grammatically correct.
- Bold (CTRL+B), Italic (CTRL+I), and Underline (CTRL+U) keyboard shortcut keys have been added to the Object Explorer layout tools. Also, while creating a note, the same keyboard shortcuts are available as well as Strikethrough (CTRL+S).
- The physician editor in Object Explorer will now allow the user to type an apostrophe in the name field.
- The Physician's external ID is now included in the NSF bill export.
- Added a patient instructions layout to allow the removal of the physician's signature line.
- Added a Today's Patients icon to the Find Patient dialog to facilitate scheduling immediately after searching for a patient.
- Added two checkboxes to the Find Patient dialog. By default, inactive and deceased patients are filtered out of the find function. To include one or both of these categories of patients (inactive or deceased), simply click the checkbox before the appropriate category.
- Added a Security Manager override to unlock a timed out session of Charting Plus.

Build 6

- Added functionality to allow scheduling a patient's appointment and assigning that appointment to a particular user from the Today's Patients dialog.
- Cleaned up the version update wait dialog to make it more intuitive.
- Added an interface with Welch Allyn CardioPerfect to capture ECG data from that device into Charting Plus.
- In immunization history, it used to be required for you to enter Administered On and Administered By. This is no longer required.
- In obstetrical history, the birth date used to be required, but is no longer.
- Added the ability to link patient instructions with the linked object functionality.
- Added a Med Hx query field for currently using in Practice Panorama.
- The ability to graph vital sign data is now available.
- The Lab Results section of Charting Plus has been overhauled to deal with incoming lab data more effectively.
- You can now add comments to patient encounter notes.
- Cosign functionality has been added to Charting Plus. Users who have Security Manager will now be able to set specific users so that their notes require a co-signature.

Charting Plus 4.5

We have already started shipping Charting Plus Version 4.5. The shipment order is determined by when yearly maintenance was received. For example, your maintenance renewal arrived in November 2004. You will have the new version of the software shipped to you before someone who's maintenance renewal wasn't received until December 2004. The earlier you get your maintenance in, the earlier you get new features! The new features included with Build 1 of Version 4.5 are listed below.

- Measurement object left/right/bilateral button text may now be modified to have user defined button labels.
- In the measurement object, an advanced feature for the object buttons is the *reverse left right* functionality. If you choose Yes to this option, the left button will become the right and vice versa.

versa. This should be especially helpful to our ophthalmology and optometry clients as the right eye is frequently examined before the left.

- Added the ability to batch print notes either from newest to oldest or oldest to newest in Document Explorer.
- Developed a more organized and readable view of lab results imported through Quest Diagnostics interface.
- When using the Find Patient dialog, you are now able to see the first name, last name, middle initial, chart number, sex, DOB, SSN, race, and status. This will assist users in differentiating between multiple patients with the same name.
- Changed the display order of modifiers in billing statements. The modifiers will now show in the order you click them rather than numerical or random order.
- Added Object Navigator to facilitate easier use of Object Explorer.
- Added the ability to customize letterhead with graphics, fonts and formatting within Charting Plus.
- A graphical signature may now be created for Charting Plus users. Through the use of the signature macro, this graphical signature may be automatically added to patient and referral letters.
- Created the ability to add multiple lens prescriptions in a single note